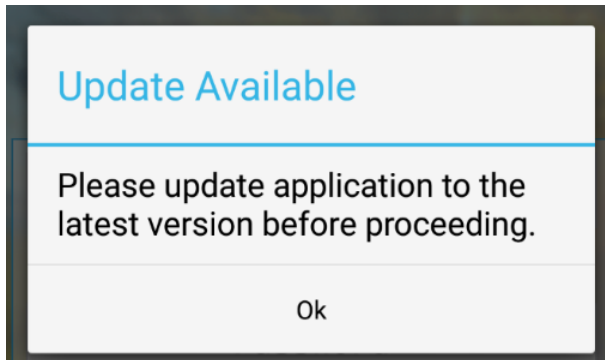


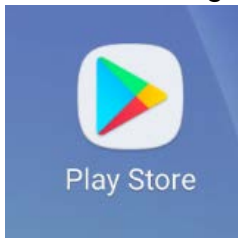


Instructions for Android users on how to update QBE NAU mobile to NAU Country

- 1) Click on the QBE NAU mobile icon
- 2) You will receive the following message:



- 3) Click OK
- 4) Go to the Google Play Store



- 5) In your pending updates listing, look for the NAU Country icon



- 6) Click the "update" button



- 7) NAU Country will begin to update and take the place of the QBE NAU icon
- 8) Once updated, login with your same credentials
- 9) Enjoy the new app!